



# **Building Your Digital Business**

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### Framework

(Outcomes on next page)

#### Pre-Course: Digital Maturity Index



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Why digital implementation fails

2 Ticking Clock™ Model

Digital Speedometer©

Digital Leader Six Mindset Shifts

#### Follow -Up

Apply learning from each module to your organization

## **Case Study**

#### Pre-Course: Case Reading

DBS: 3 hrs

#### Outcomes

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- Transform from traditional to digitalization
- Leader's Role
- Technology re-architecture
- Customer Obsession
- Culture change

#### Follow -Up

Share and apply key lessons from Case

## Build

#### Pre-Course: Finalize Plan



#### Outcomes

- Identifying and adopting the right digital measures
- Tips for implementation

#### Follow -Up

Implement one action per leader over next 90 days

Week 1, 2,3 and 4







Pre–Course*	Module	Learning Outcomes
Digital Maturity Index Individual assessment of where each participant is on the digital maturity journey	Why digital implementation fails	<ul> <li>Top three reasons digitalization fails</li> <li>Discussing what digitalization mean to your business</li> <li>Opportunities for your business</li> </ul>
Selected Videos	Ticking Clock™ Model	<ul> <li>Framework for transforming the business to digitalization</li> <li>Discussing the three strategic steps</li> <li>Discussing the 11 Steps</li> </ul>
Selected Articles: Know Your Customers' Job to be Done The Head Heart And Hands Of Transformation Why So Many High-Profile Digital Transformations Fail	Digital Speedometer**	<ul> <li>Identifying the swiftness for transformation based on speed and urgency</li> </ul>
	Digital Leader Six Mindset Shifts**	<ul> <li>Being open to growth</li> <li>Empower employees</li> <li>Customer obsessed</li> <li>Leverage data</li> <li>Minimize meetings</li> <li>Holding people accountable</li> </ul>

\*Material may be adjusted as course evolves